



# Charles Ro Supply Co.

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*Thank You  
For Your  
Business!*

## O & S GAUGE REPAIR REQUEST

(Complete one request for each repair item)

Date: \_\_\_\_\_

Name: \_\_\_\_\_ Customer Account No.: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email Address: \_\_\_\_\_ Telephone: \_\_\_\_\_

### CREDIT CARD INFORMATION (REQUIRED)

- VISA  
 Master Card

- Discover  
 American Express



Card # \_\_\_\_\_ Exp. Date: \_\_\_\_\_ CVV Code: \_\_\_\_\_

Product Number: \_\_\_\_\_ Repair Ticket Number: \_\_\_\_\_  
(for office use only)

Is this a warranty request: Yes  No  If Yes Date Purchased: \_\_\_\_\_  
(please provide copy of sales receipt to receive warranty)

Minimum charge for Non-Warranty: \$60.00

Minimum charge for Shipping: \$25.00

Operating System: DCS  Legacy  TMCC  Conventional  Other  \_\_\_\_\_

Transformer Used: MTH Z4000  Lionel ZW-L  Lionel CW80

Lionel Postwar  \_\_\_\_\_ ROW  Other  \_\_\_\_\_  
(model)

### PLEASE PROVIDE US WITH A DESCRIPTION OF THE PROBLEM.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

If we find other problems not listed above, do you want us to repair them? Yes  No

Authorized Customer Signature: \_\_\_\_\_